

## Tribal Support Network, Inc. Privacy Policy

**Effective date:** 11/1/2025

### Who We Are

Tribal Support Network (“TSN”) is a 501(c)(3) nonprofit organization based in Oklahoma. This policy explains how we handle information collected through **tribalsupportnetwork.org**.

Contact: [support@tribalsupportnetwork.org](mailto:support@tribalsupportnetwork.org)

Mailing Address: **15105 E 109TH PL N, Owasso OK 74055**

Phone: **+1 (918) 800-1480**

### What We Collect

- **Contact form data:** name, email address, phone number.
- **Donor data (via third party):** if you donate, payments are processed by a secure third-party provider (e.g., Zeffy). TSN does **not** receive or store full payment card numbers. We may receive your name, contact details, donation amount, and donation preferences from the processor for receipts and acknowledgments.
- **Basic technical data:** standard server logs (e.g., IP address, browser type, pages viewed) for security and site reliability.

### How We Use Information

- To respond to and manage contact requests.
- To process, acknowledge, and maintain records of donations and donor preferences.
- To operate, secure, and improve our website and services; to comply with legal and audit requirements.
- To send administrative messages (e.g., receipts). Marketing messages are sent only in accordance with applicable law and include an opt-out.

### Sharing and Disclosure

- **Service providers:** website hosting, email/CRM, payment processors. Providers receive only what they need to perform services for TSN and are bound to protect it.
- **Legal/compliance:** to comply with law, enforce policies, or protect rights and safety.

- **No selling:** TSN does not sell or rent personal information.

### **Donor Privacy**

- TSN does not sell, rent, or exchange donor information.
- Donation processing is handled by a PCI-compliant third party; their privacy policy governs their handling of payment data.

### **Cookies and Analytics**

- TSN may use basic analytics and essential cookies to operate and measure the site. You can control cookies through your browser settings.

### **Data Retention**

- TSN keeps personal information only as long as necessary for the purposes described or as required by law, then deletes or anonymizes it.

### **Security**

- TSN uses reasonable administrative, technical, and physical safeguards appropriate to the data we handle. No system can be guaranteed 100% secure.

### **Your Choices**

- You may request access, correction, or deletion of your information, or opt out of non-administrative emails, by contacting [support@tribalsupportnetwork.org](mailto:support@tribalsupportnetwork.org)

### **Children's Privacy**

- TSN's site is not directed to children under 13, and we do not knowingly collect personal information from children under 13.

### **Third-Party Links**

- TSN is not responsible for the privacy practices of external sites linked from our pages. Review their policies before providing information.

### **Changes to This Policy**

- TSN may update this policy. The "Effective date" will reflect the latest version posted on [tribalsupportnetwork.org](http://tribalsupportnetwork.org).